



Bobcat

AMMANN

SUMITOMO



CANGINI

HONDA

AUSA

SIMEX

DOOSAN



WARRANTY CONDITIONS – Sumitomo Excavators

1. The device (Machine) is covered by the warranty of the Manufacturer and Warranty Provider, TSM GLOBAL TURKEY MAKİNA SANAYİ VE TİCARET A.Ş. with its registered office in ISTANBUL, which guarantees that the delivered machine is free from defects in materials and workmanship, and provides the Buyer with a warranty limited to the territory of the Republic of Poland.

2. The Warranty Provider grants a Standard Warranty for all its products. The Standard Warranty period is 24 months or 3,000 operating hours, whichever comes first.

3. The warranty period begins on the date the machine is delivered for use in accordance with the "Machine Handover and Acceptance Protocol" signed by representatives of the Warrantor and the User.

4. The warranty does not cover normal wear and tear of parts and consumables, such as:

light bulbs, LEDs, fuses, glass and plastic components, wiper blades, V-belts, filters, filter cartridges, rubber hoses, hydraulic hoses, pins and bushings – subject to normal wear and tear, tracks – subject to normal wear and tear, oils, grease fittings, lubricants, bucket teeth, other wear-and-tear consumables,

5. For engine parts, the warranty does not cover the following engine consumables:

oil, fuel, and lubricant, batteries, filter elements, V-belts, fuel injector nozzles – subject to normal wear and tear and defects caused by improper or poor-quality fuel or Adblue

6. The warranty does not cover damage or defects caused by:

- improper use or operation, or use contrary to the intended purpose,
- failure to follow the recommendations for proper operation of the machine described in the Owner's Manual, including negligence regarding maintenance and upkeep,
- failure to follow the schedule of periodic inspections or recommended daily maintenance performed by the operator,
- use of oils and lubricants other than those recommended in the Operator's Manual,
- operation of the machine with damaged equipment or operation of the machine after the Guarantor's service department has recommended stopping its use,
- failure to follow the Guarantor's service recommendations provided during periodic inspections or other service activities,
- use of non-genuine replacement parts,

7. The warranty does not apply to the following cases:

- problems and/or malfunctions related to the machine's operation caused by changes, modifications, or alterations made without prior written consent or instructions from TSM GLOBAL, resulting in a change to the parameters specified in the machine's specifications,
- problems and/or malfunctions related to the machine's operation caused by floods, lightning strikes, storms, or other acts of God,

- discoloration and/or rust caused by normal wear and tear of the equipment,
- phenomena such as normal noise, vibrations, etc., which do not affect the machine's operation,
- minor adjustments/modifications such as: torque adjustment, tightening of nuts, bolts, hoses, cables, hydraulic lines, and equipment.

8. The warranty does not cover damage resulting from accidents, fire, theft, burglary, or intentional damage, nor does it cover damage resulting from such events.

9. The warranty does not cover consequences resulting from the inability to use the machine while it is out of service due to a breakdown or repair (loss of time, money, etc.)

10. The warranty does not cover loss of profits resulting from reduced or lost production due to any machine breakdown or delays in the delivery of spare parts, nor does it cover damages to third parties arising from these causes. The warranty does not cover costs associated with renting a replacement machine. The warrantee does not cover transportation costs arising from bringing the machine to the service center.

11. The costs of an unjustified service call or a service call for a warranty repair that turns out to be a defect not covered by the warranty shall be borne by the machine owner/user.

12. Unauthorized replacement of components or other interference with the product, including unauthorized modification of the machine, installation of additional accessories without the Guarantor's consent, disconnecting the hour meter or operating the machine with a malfunctioning hour meter without written notification to the Warranty Provider's service department, or using consumables other than those recommended or non-genuine replacement parts is prohibited and voids the warranty.

13. The Warrantor shall cover the costs of materials and labor, as well as the costs of service travel within the country, that are necessary to remedy any defects. The Warrantor's liability for malfunctions and defects in the equipment is limited to the repair or replacement of defective parts, at the Warrantor's discretion. Any losses or damages beyond the repair or replacement of the defective component are not covered by the warranty. The Warrantor determines the method of repair. Determination of the technical method to be implemented and parts to be replaced for reparation of a failure or a maintenance pertains completely to our firm.

Defects must be reported to ASCO Equipment Sp. z o.o. via email at SERWIS@ASCO-EQ.PL

14. The Warrantor shall not be liable for any bodily injury, property damage, or other direct or indirect damage, costs, or financial losses related to the subject of warranty claims.

15. During the warranty period, the User is obligated to perform, at their own expense, the required maintenance activities within the scope and by the deadlines specified in the User Manual. Maintenance must be performed exclusively by Authorized Service Centers. A prerequisite for maintaining the warranty is, in particular, the performance of all inspections, including periodic ones, in accordance with the schedule specified in the Owner's Manual. Consumables: filters, oils, and other items necessary for performing periodic inspections, labor, and any travel to the vehicle's location are paid for by the User.

16. This warranty ceases to have effect in cases of false use, not following maintenance instructions, neglect, misuse and/or using the machine above the capacity indicated by manufacturing firm, or interference, reparation or part replacement by others than our authorised service with the purposes of maintenance or reparation